



24-25 NOVEMBER 2025 | MON & TUE
9:00 AM - 5:30 PM
THE MAJESTIC HOTEL KUALA LUMPUR



Registration Fee
RM3,000

Early Bird
(Before 23 October 2025)
RM2,800

Group of 3
or more
RM2,800

All prices are subject to 8% SST

All MSWG subscribers enjoy special
rate for registration.

Please contact us for more details.

Register now



Scan the QR code
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Business Continuity Management Masterclass

Building Resilience, Ensuring Rapid Recovery, and Sustaining Operations

100%
HRD
CLAIMABLE*

*Applicable for early bird &
group registrations only

Programme Overview

This masterclass is designed to equip leaders, managers, and continuity professionals with the knowledge, frameworks, and tools to anticipate disruptions, protect critical operations, and ensure rapid recovery in an increasingly volatile business environment.

DAY 1

Part 1 | 9.00 am - 10.45 am >>>

BCM Principles & Global Standards
BCM lifecycle, core concepts, and alignment with ISO 22301 best practices

>>> Part 2 | 11.00 am - 12.30 pm

Governance & Policy Framework
Leadership roles, governance structure, and policy development aligned with business priorities

>>> Part 5 | 4.15 pm - 5.30 pm

**Interactive Workshop:
BIO & Risk Mapping Exercise**
Simulating real-world organizational scenarios

Part 3 | 1.30 pm - 2.45 pm >>>

Business Impact Analysis (BIA)
Identifying critical processes, determining MTPD, RTO, RPO, and assessing operational dependencies

>>> Part 4 | 3.00 pm - 4.15 pm

Risk Assessment for Business Continuity
Threat identification, vulnerability analysis, and risk prioritization

DAY 2

Part 6 | 9.00 am - 10.15 am >>>

Designing Continuity and Recovery Strategies
Manual workarounds, alternate facilities, outsourcing options, and cost-benefit analysis

>>> Part 7 | 10.45 am - 12.30 pm

Building the Business Continuity Plan
Plan structure, essential components, incident response structure, and communication protocols

>>> Part 10 | 4.15 pm - 5.30 pm

**Capstone Simulation:
End-to-End Crisis Response**
Live scenario requiring participants to design and present a high-level recovery and continuity strategy

Part 8 | 1.30 pm - 2.45 pm >>>

Testing and Exercising BCM Plans
Tabletop exercises, simulations, full-scale tests, review processes, and continuous improvement

>>> Part 9 | 3.00pm - 4.15 pm

Crisis Leadership & Communication
Crisis team activation, stakeholder/media engagement, decision-making under pressure, and psychological safety



Trainer's Profile Dennis Lee

Dennis Lee is an experienced risk and compliance professional with over 35 years of leadership in Enterprise Risk Management (ERM), Compliance, Business Continuity Management (BCM), and Group Insurance across diverse industries. He currently serves as the Chief Executive of Toyota Tsusho Re Singapore Pte Ltd and Chief Risk & Compliance Advisor to the Spera Group.

He is Chair of the ESG Risk Committee at the Risk and Insurance Management Association of Singapore (RIMAS) and a panel expert for ISO 31000 under MSSC, Spring Singapore. Mr. Lee holds a BBA (Hons) from NUS and an MBA from the University of Leicester. He is also a certified trainer and risk professional with multiple credentials, including ACTA, CRMA, and FERM.

