

23 SEPTEMBER 2024 | MONDAY
9.00 AM - 5.00 PM
SHERATON PETALING JAYA HOTEL



Registration Fee
RM1800

Early Bird
(Before 6 September 2024)
RM1600

Group of 2
or more
RM1600

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Minority Shareholders Watch Group

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Managing Whistleblowing What You Should Know and Do

Programme Overview

This programme equips professionals in governance, compliance, risk management, and audit with the knowledge and tools to establish and maintain effective whistleblowing mechanisms. It focuses on integrating ISO 37002 Whistleblowing Management System (WMS) with legislative requirements, governance frameworks, policies, procedures, and emerging technologies to foster transparency, integrity, and accountability. The session will include a fireside chat with a former whistleblower, sharing his experiences and the gaps he encountered.

Session 1

Whistleblowing and ISO 37002 in the Malaysian Business Context

The significance of whistleblowing in business, key legislative requirements like the Whistleblower Protection Act 2010, and an introduction to ISO 37002. It includes case studies from Malaysian businesses to illustrate effective whistleblowing mechanisms and legal safeguards.

Session 2

Developing and Implementing Whistleblowing Policies and Procedures

Key components of an effective whistleblowing policy in line with ISO 37002 and local legislation. It will cover designing procedures for reporting, investigation, and follow-up, ensuring confidentiality, and protecting whistleblowers. Participants will engage in an interactive workshop to draft a whistleblowing policy for a hypothetical organisation.

Session 3

Governance, Management, and Emerging Technologies in Whistleblowing

Integrating governance frameworks to support whistleblowing systems, best practices for managing whistleblowing reports, and the role of emerging technologies such as encrypted communication tools and blockchain. It will also include a demonstration of implementing a secure whistleblowing technology solution.

Session 4

Monitoring, Evaluating, and Improving Whistleblowing Systems

Explore methods to evaluate the effectiveness of whistleblowing systems, continuous improvement practices customised for business organisations, and the use of data analytics and reporting tools to monitor and enhance these systems. Additionally, there will be a group discussion on challenges and solutions for maintaining effective whistleblowing systems in the business sector.

Session 5

Fireside Chat - What Made Me to Whistleblow

Dr. Muhammad Mohan, a former whistleblower, offers a firsthand account of his journey and motivations behind whistleblowing. Gain unique insights into the challenges faced and the pivotal moments that led Dr Mohan to speak out, shedding light on the importance of transparency and ethical governance in organisational practices. Join us for an illuminating discussion that explores the personal and professional implications of taking a stand for integrity and accountability.



Trainer's Profile Raymon Ram

Raymon is a seasoned advocate against economic crime with vast experience in leading corporate fraud investigations, facilitating anti-fraud courses, and contributing to Malaysia's anti-corruption initiatives. He has authored publications, developed anti-corruption guidelines, and is a certified fraud, bribery, and money laundering trainer. As the Founder and Managing Principal of Graymatter Forensic Advisory, he specialises in financial forensics and compliance. He also holds leadership roles at Transparency International Malaysia and the UN Office on Drugs and Crime.

Raymon is a Certified Fraud Examiner (CFE), Certified Anti-Money Laundering Specialist (CAMS), and ISO 37001 Lead Auditor. He holds a Master's in economic crime management, a Bachelor's in Psychology (HONS), and a Corporate Governance Certificate from the Basel Institute of Governance, Switzerland. He is also pursuing a Doctorate in Business Administration in Malaysia.



Panelist Profile Dr. Muhammad Mohan

Dr. Muhammad Mohan, President of Transparency International Malaysia, is a leading advocate against corruption, promoting good governance and ethical corporate culture. A former whistle-blower who exposed corruption at his previous company and served as a key witness for ACA (now MACC), he joined TI-Malaysia to continue his advocacy. He frequently addresses ethics, governance, and anti-corruption in public and in-house programs and led a team to publish *The Sin of Corruption: A Religious Perspective*.

He is a PECB-certified Lead Auditor for ABMS ISO 37001 and an engineer by profession. He has held leadership roles in plantation industries in Malaysia and the Middle East, including with the Sime Darby Group, Golden Hope Plantations, Tradewinds Plantations, and the Savola Group. He also holds a Doctorate in Business Administration from the University of Newcastle, Australia.