

C. Role of Stakeholders

C.1		Source Document/ Location of Information
The rights of stakeholders that are established by law or through mutual agreements are to be respected.		
<i>Does the company disclose a policy that :</i>		
C.1.1	Stipulates the existence and scope of the company's efforts to address customers' welfare?	Annual Report / Company website / Sustainability or Corporate Responsibility Report (CSR) / Annual CG Report
C.1.2	Explains supplier/contractor selection practice?	
C.1.3	Describes the company's efforts to ensure that its value chain is environmentally friendly or is consistent with promoting sustainable development?	
C.1.4	Elaborates the company's efforts to interact with the communities in which they operate?	
C.1.5	Describe the company's anti-corruption programmes and procedures?	
C.1.6	Describes how creditors' rights are safeguarded?	
<i>Does the company disclose the activities that it has undertaken to implement the above mentioned policies?</i>		
C.1.7	Customer health and safety	Annual Report / Company website / Sustainability or CR Report / Annual CG Report.
C.1.8	Supplier/Contractor selection and criteria	
C.1.9	Environmentally-friendly value chain	
C.1.10	Interaction with the communities	
C.1.11	Anti-corruption programmes and procedures	
C.1.12	Creditors' rights	Annual Report / Company website / Financial statements / Annual CG Report.
C.1.13	Does the company have a separate corporate responsibility (CR) report/section or sustainability report/section?	Annual Report / Company website / Sustainability or CR Report.
C.2 Where stakeholder interests are protected by law, stakeholders should have the opportunity to obtain effective redress for violation of their rights.		
C.2.1	Does the company provide contact details via the company's website or Annual Report which stakeholders (e.g. customers, suppliers, general public etc.) can use to voice their concerns and/or complaints for possible violation of their rights?	Company website/Annual Report.
C.3 Performance-enhancing mechanisms for employee participation should be permitted to develop.		
C.3.1	Does the company explicitly disclose the health, safety, and welfare policy for its employees?	Annual Report / Company website / Separate CR or ESG report as the case may be / Annual CG Report.

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C.3.2	Does the company publish relevant information relating to health, safety and welfare of its employees?	Annual Report / Company website / Separate CR or ESG report as the case may be / Annual CG Report.
C.3.3	Does the company have training and development programmes for its employees?	Annual Report / Company website / Separate CR or ESG report as the case may be / Annual CG Report.
C.3.4	Does the company publish relevant information on training and development programmes for its employees?	Annual Report / Company website / Separate CR or ESG report as the case may be / Annual CG Report.
C.3.5	Does the company have a reward/compensation policy that accounts for the performance of the company beyond short-term financial measures?	Annual Report / Company website / Separate CR or ESG report as the case may be / Annual CG Report.

C.4 Stakeholders including individual employee and their representative bodies, should be able to freely communicate their concerns about illegal or unethical practices to the board and their rights should not be compromised for doing this.		
C.4.1	Does the company have procedures for complaints by employees concerning illegal (including corruption) and unethical behaviour?	Annual Report / Company website / Annual CG Report.
C.4.2	Does the company have a policy or procedures to protect an employee/person who reveals illegal/unethical behaviour from retaliation?	Annual Report / Company website / Annual CG Report.