

Source Document/ Location of Information

C. Role of Stakeholders		
C.1 The rights of stakeholders that are established by law or through mutual agreements are to be respected.		
<i>Does the company disclose a policy that :</i>		
C.1.1	Stipulates the existence and scope of the company's efforts to address customers' welfare?	Annual Report / Company website / Sustainability or Corporate Responsibility Report (CSR) / Annual CG Report.
C.1.2	Explains supplier/contractor selection practice?	
C.1.3	Describes the company's efforts to ensure that its value chain is environmentally friendly or is consistent with promoting sustainable development?	
C.1.4	Elaborates the company's efforts to interact with the communities in which they operate?	
C.1.5	Describe the company's anti-corruption programmes and procedures?	
C.1.6	Describes how creditors' rights are safeguarded?	Annual Report / Company website / Financial statements / Annual CG Report.
<i>Does the company disclose the activities that it has undertaken to implement the above mentioned policies?</i>		
C.1.7	Customer health and safety	Annual Report / Company website / Sustainability or CR Report / Annual CG Report.
C.1.8	Supplier/Contractor selection and criteria	
C.1.9	Environmentally-friendly value chain	
C.1.10	Interaction with the communities	
C.1.11	Anti-corruption programmes and procedures	
C.1.12	Creditors' rights	Annual Report / Company website / Financial statements / Annual CG Report.
C.1.13	Does the company have a separate corporate responsibility (CR) report/section or sustainability report/section?	Annual Report / Company website / Sustainability or CR Report.

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C. Role of Stakeholders		
C.4	Stakeholders including individual employee and their representative bodies, should be able to freely communicate their concerns about illegal or unethical practices to the board and their rights should not be compromised for doing this.	
C.4.1	Does the company have procedures for complaints by employees concerning illegal (including corruption) and unethical behaviour?	Annual Report / Company website / Annual CG Report.
C.4.2	Does the company have a policy or procedures to protect an employee/person who reveals illegal/unethical behavior from retaliation?	Annual Report / Company website / Annual CG Report.